

What do you like about your local area?

What don't you like about your local area?

If NCH could change one thing about your local area, what would it be?

Resident Steering Group

If you'd like to be involved in the group please tick the box and include your details below.

Name:

Email address:

Address:



Contact us

Please do not hesitate to contact us if you have any questions.

Contact our Regeneration and Development team:

Morgan Goff 01633 227 822

Llyr Morris 07545 649 984

Joseph O'Brien 07517 467 570

Bettws Discovery



 @NewportCityH

 /NewportCityH

 newportcityhomes.com

Important information for you

Hello,

This newsletter contains important information about Newport City Homes' (NCH) work within Bettws or as we are calling it Bettws Discovery Phase.

What does a Discovery Phase mean?

We would like to know what you think about the area you live in. We're looking for feedback from private and NCH customers.

Why are we collecting this information?

We are trying to identify if there are areas or investment opportunities within Bettws. Your feedback will help shape our ideas. You will also be able to complete these questions via an online survey.

What else are we doing?

As part of our Discovery stage we'll also be undertaking surveys within Bettws. You may see topographical surveyors with large tripods, arboriculturalists inspecting the trees and hedges and building surveyors inspecting the properties and shopping centre. This is all part of us trying to gather as much information about your community.

What will we do with all this information?

Over the next few months, we'll be reviewing the information from the surveys and looking at what you've told us. We'll use this information to identify if there are potential investment opportunities.

Keeping you updated

Once we've gathered all the information and had a chance to review, we'll be in touch via our online platforms such as the NCH website, Facebook and via letter.

What else are we doing?

If you live close to the old Former Bettws Church and 1 Tone Close you will have noticed that it's been boarded and fenced off for some time. We are currently in the process of tendering for both buildings to be demolished.

What will we do next?

Following demolition, the area will be hoarded off and kept clear. The information which you provide will help form the decision and what we do with the land. Which is why we are keen to get your thoughts.

We would like you to return your answers by Friday 16 September either via the freepost envelope or by completing the survey which can be found on our website www.newportcityhomes.com.

Would you like to be involved?

We are also planning on creating a resident steering group. The group will give members a chance to meet and discuss issues which contribute to the work we are doing. If you'd like to be involved in the group please tick the box on the last page and include your details.



To fill out the survey online, scan the code above or visit our website.



Tell us what you think

To make sure this information is most useful, could you confirm if you are a:

NCH customer NCH leaseholder Private resident

How satisfied are you with your home?

Rating scale **1** (not at all satisfied) **5** (extremely satisfied) please write your number choice in the box provided.

What do you like about your home?

What don't you like about your home?

If NCH could change one thing about your home, what would it be?

How satisfied are you with your local area?

Rating scale **1** (not at all satisfied) **5** (extremely satisfied) please write your number choice in the box provided.